

Effective as at 1 July 2017

Your guide to parcel deliveries

Hawke's Bay standard rate schedule



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Fastway Couriers Hawke's Bay

Hawke's Bay Couriers Ltd

local Courier Franchisee directly.

For pickups, contact your

Courier Franchisee contact details

Ready to save time and money on your deliveries?

Welcome to Fastway, your cost-effective, reliable and easy to use courier service.

You'll find all the information you need to manage your deliveries in this Rate Schedule – simply find your destination, then select the correct colour label to check delivery times and pricing.

With Fastway Couriers you'll benefit from:

- **Friendly reliable service** from your local owner-operator Courier Franchisee
- **Low freight costs**, with prepaid labels and satchels and no re-delivery fees
- **Real-time access to proof of delivery**, through our online track and trace system
- **National network** to help you reach customers around New Zealand

You can check rates, locate your local courier, track your parcel or arrange a redelivery on our website fastway.co.nz

Ready for collection?

Your local Fastway Courier Franchisee makes scheduled pick-ups to a specific timetable in your area, so you always know when your parcels will be picked up and delivered. Ask your Courier Franchisee for their timetable, or visit fastway.co.nz. Simply contact your Courier Franchisee to organise your pick up.

Need more labels or satchels?

Your Fastway Courier Franchisee always carries labels and satchels with them, so just let them know when you're running low. They'll write you an invoice and supply you with labels and satchels on receipt of your payment.

Need to track your delivery?

Our couriers carry the latest handheld technology, so it's easy to keep track of your deliveries online with our parcel tracking system.



Step 1: Visit www.fastway.co.nz

Step 2: Enter your parcel **label number**

Step 3: Click **Track** and see exactly where it is, including a scanned signature on receipt.

If your customer isn't home, a card is left and re-delivery* arranged at no extra charge. If you prefer, you can give authorisation to deliver without a signature for specified parcels, or all your deliveries.

Is everything covered?

Fastway services within New Zealand carry automatic cover up to the value of \$2,000* per parcel at no extra cost to you. If you need to follow up a delivery, send us an email enquiry through the parcel tracking website.

Important information

- Prices are subject to change without notice. Visit fastway.co.nz for current pricing
- Base rate only. Does not include any additional fuel surcharges if applicable. See fastway.co.nz to see if there is a VFR surcharge applied to the current month
- Freight is subject to cubic conversion at 200kg per cubic metre
- Maximum 25kg per parcel
- Maximum length of parcel is 2.4m for cities listed on the national map
- Signature proof of delivery available online at fastway.co.nz
- Labels are not transferable or refundable
- Fastway only carry selected Dangerous Goods. Carriage is within islands only and additional surcharges may apply. For full conditions regarding Dangerous Goods, see our Conditions of Carriage at fastway.co.nz
- Saturday delivery – we offer Saturday deliveries to selected major metropolitan areas. Ask your Courier Franchisee for more information. There is an additional surcharge for this service.
- Rural delivery – our standard delivery service is to metropolitan areas only. For deliveries into rural areas, allow up to an additional 48 hours. An additional surcharge will apply.

* Freight is subject to our Conditions of Carriage. You'll find these on the reverse of your invoice, and on our website.

* Conditions apply – see fastway.co.nz for details.

How much does your parcel weigh?

You'll need to know your parcel's actual weight and its cubic weight, as the delivery rate is calculated on whichever is the greater.

The cubic conversion rate is 200kg per cubic metre, so cubic weight = HxWxLx200.

1.



Example: if a parcel is:			
Height: 80cm	>	0.8m	
Width: 50cm	>	0.5m	
Length: 15cm	>	0.15m	

Convert measurements to metres.

2. Multiply the height x width x length x cubic conversion (200) to get cubic weight:

(H) 0.8m x (W) 0.5m x (L) 0.15m x 200 = 12kg

3. So, if the actual weight of this parcel was 5 kilograms and the cubic weight was 12 kilograms, **the greater weight** of 12 kilograms is used to calculate the price.

Where is your parcel going?

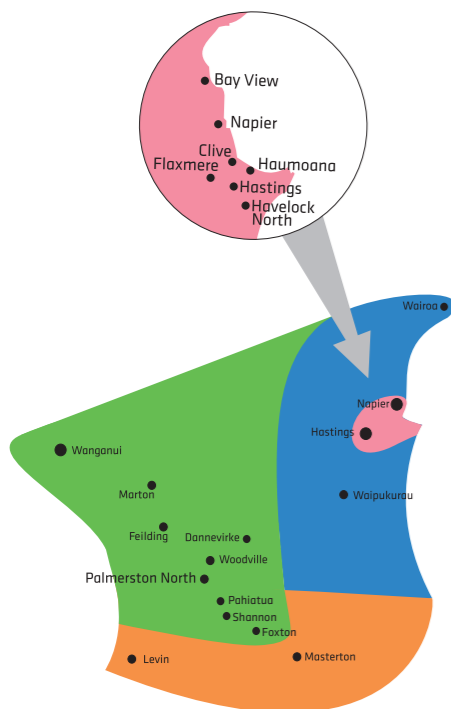
Use the colour-coded map inside to identify your destination zone. If you're unsure, check the postcode or suburb online with our Quick Quote Calculator at fastway.co.nz

If you need a more comprehensive listing of destinations and prices throughout New Zealand, ask your local Courier Franchisee for a Transhipment Schedule.

Want to save on delivery costs?

Prepaid labels make it easy to control your freight costs. The more labels you buy and the more parcels you send each month, the more you save. If your parcels are small and light, local and national satchels are a convenient and affordable option.

Local & shorthaul delivery



Local satchels		
Available in local zone*. A3 satchel. Maximum weight 5kg.		
A3 Local	Price	Min satchel purchase
Standard User	\$4.30* + GST	20

Pink Zone		
Parcels up to 25kg (.125m ³). One label per parcel. AM pick-up > PM delivery [#] PM pick-up > AM delivery [#]		
Local delivery	Price	Min label purchase
Standard User	\$4.30* + GST	20

Blue Zone		
Parcels up to 25kg (.125m ³). One label per parcel. One day service [#]		
Inner shorthaul delivery	Price	Min label purchase
Standard User	\$8.15* + GST	10

Lime Zone		
Parcels up to 15kg (.075m ³). Add one Excess label for each additional 10kg (.05m ³) or part thereof, to 25kg max. One day service [#]		
Outer shorthaul delivery	Price	Min label purchase
Standard User	\$10.45* + GST	10
Excess Label	\$6.30* + GST	10

National delivery



Orange Zone		
Parcels up to 10kg (.05m ³). Add 5kg Excess label for each additional 5kg (.025m ³) or part thereof, to 25kg max. Next day service [#]		
Within North Island delivery	Price	Min label purchase
Standard User	\$13.25* + GST	10
Excess Label	\$6.30* + GST	10

Yellow Zone		
Parcels up to 5kg (.025m ³) - use an Aqua label. 2 day service [#] Parcels 6-10kg (.05m ³) - use a Yellow label. Add two Excess labels for each additional 5kg (.025m ³) or part thereof, to 25kg max. 2 day service [#]		
Inter Island delivery	Price	Min label purchase
Parcels up to 5kgs (.025m ³)	\$13.95* + GST	10
Parcels 6 -10kgs (.05m ³)	\$22.55* + GST	10
Excess Label	\$6.30* + GST	10

National satchel		
Maximum weight 5kg		
Product	Price	Min satchel purchase
DL satchel size: 126x240mm	\$2.75* + GST	20
A5 satchel size: 190x260mm	\$3.45* + GST	20
A4 satchel size: 250x325mm	\$5.95* + GST	20
A3 satchel size: 325x440mm	\$7.80* + GST	20
A2 satchel size: 450x610mm	\$12.10* + GST	20

National Small Parcels		
Parcels up to 2kg (.010m ³). Shoe box size or equivalent only Next day service [#] (within island). 2 day service [#] (between islands).		
Small Parcel	Price	Min label purchase
Standard User	\$7.50* + GST	20

Additional services

Saturday
Add one label per 25kg (.125m³) to all parcels and satchels requiring Saturday delivery¹. This service is only available in selected major metropolitan destinations. This label is additional to the standard base label.

\$5.10 10 labels min. purchase

Rural
Add one rural label per 25kg (.125m³) to all parcels and satchels when sending to rural destinations¹. Maximum length 1.5m. This label is additional to the standard base label.

\$4.85 10 labels min. purchase

South Island Airfreight
Overnight service between the islands. Special terms and conditions apply. Visit fastway.co.nz for details. Per 5kg (.025m³).

\$POA 20 labels min. purchase

Trans-Tasman and International Freight
Sending overseas? For more information on our Trans-Tasman and International service, email international@fastway.co.nz

Parcel ruler	Weight (kg)	0	2	5	10	15	20	25	
Local	1 x Pink label	NOTE: if you are a high user within the Pink zone you may be eligible for Navy or Brown labels. Ask your Courier Franchisee for details.							
Inner Shorthaul	1 x Blue label								
Outer Shorthaul	1 x Lime label	Add 1 x Excess label							
Within Island	1 x Orange label	Add 1 x Excess label		Add 1 x Excess label		Add 1 x Excess label			
Inter Island	1 x Aqua label								
Inter Island	1 x Yellow label	Add 2 x Excess labels		Add 2 x Excess labels		Add 2 x Excess labels			
Nationwide	1 x Red label								
Additional Services: Rural Areas	1 x Rural label [#]								

- Labelling your parcel:**
- Find your destination on the map and identify the coloured zone
 - Refer to the parcel ruler above and apply relevant labels based on your parcel weight
 - Refer to the respective coloured zone tables for label rates

- Transit times:**
- | | |
|----------------------------------|---------------------------|
| Local delivery - Same day | Within Island - 1 day |
| Inner shorthaul delivery - 1 day | Inter Island - 2 days |
| Outer shorthaul delivery - 1 day | Rural - Additional 2 days |

Weigh, label & send your parcel

Your parcel delivery is calculated on the cubic weight (size) or the actual weight – whichever is greater.

a. Convert measurements to metres

Example: if a parcel is:

Height: 80cm > 0.8m
Width: 50cm > 0.5m
Length: 33cm > 0.33m

b. Multiply the height x width x length x cubic conversion (200) = cubic weight

Example: 0.7 x 0.4 x 0.33 x 200 = 18.48kg

c. So if the actual weight is 5kg and the cubic weight is 18.48kg – the greater weight of 18.48kg is used to select the label/s.

Maps not to scale.
* Minimum purchase requirements apply. Base rate only. Does not include any additional fuel surcharges if applicable. Visit fastway.co.nz for details.
Estimated transit times in working days.
* Local satchels available for delivery in the Pink Zone only
¹ Rural destinations determined by Fastway Couriers. This is additional to the standard base label.
Prices exclude GST. Effective as at 1 July 2017

